# WELCOME TO LIVERPOOL

A GUIDE BY HOLA PEOPLE





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— GUIDEBOOK —

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# 'A World in One City'

iverpool is a city rich in history, arts and culture. Home to a population of over 550,000 people and the sixth largest city in the U.K, Liverpool is a vibrant and friendly multi-cultural city that attracts visitors from all over the world. Located on the River Mersey in the North West of England,

Liverpool is a World in One City. It is the place to be if you are looking to make friends, learn English and experience the best of British and European culture.

This interactive handbook includes all the essential information you need for your trip to Liverpool, as well as general advice for your stay. You will also find recommendations about what to visit, where to eat and drink and places to socialise.

See you soon!







# COST OF LIVING

iverpool is an affordable city to live in. Once you know which area you will be living in, you can choose the type of transport pass you need, as well as where to buy your food. Best value supermarkets across the city include Aldi, Asda, Lidl and Iceland. Cost of living in Liverpool is 25% cheaper than in London, meaning you'll be able to get more for your money during your stay here.

Here is a breakdown of the average prices in the city centre:

#### **ACCOMMODATION**

Double room (shared flat)	£100 per week
Furnished studio (city)	£600
Furnished studio (outside of city)	£450
Internet 8 Mbps	£22 per month
Single hotel room	£70
Double hotel room	£95

\*A deposit is required when renting a room and is usually the same as one month's rent. The deposit will be returned to you at the end of your contract\*

#### **ESTIMATED MONTHLY EXPENSES**

£547.27 (For a single person living in the city centre, without rent)

#### **FOOD & DRINK**

Coffee / Tea	£5
Beer	£1.50
Milk	£1.40
Eggs	£0.95
Bread	£1.10
Meat	£6 x kg
Fish	£2.50 x 250g

#### **TRANSPORT**

Single bus ticket	£2.40
Day ticket bus	£4.80
Taxi Airport > city centre	£20
Monthly Pass (Regular)	£65



hether you choose to live in the city centre, in a student area such as Smithdown or Kensington, or a suburb such as Aigburth or Garston, you will find that there are lots of options available. Do you fancy living in a residence with other students or young people? Or how about sharing a house?

City living costs slightly more than living in the suburbs but the city has very good transport links, with four train stations in the city centre and that 86A bus that runs 24 hours. Here are some examples of residences in the city centre, as well as links to websites and Facebook groups to help you on your search:

#### **BATESON BUILDING**

28-30 HENRY STREET, L1 5BS

Single en-suite room £120 per week Double room £130 per week

Washing machine £3

Dryer machine £1

Deposit £250

No smoking in the building Bills included

Contact:
Tony Kinnear
+44 (0) 7976608190
Monday-Friday 8am-4pm

#### USEFUL LINKS

spareroom.co.uk

liver poolst uden thomes. co.uk

libertyliving.co.uk/student-accommodation/liverpool/

yugroup.co.uk/en/henry-street,-liverpool-11.html

Facebook: Liverpool Housing, Room & Flat Share

Liverpool Rent/Buy/Sell a room, flat or house

#### **LIBERTY LIVING**

**Liberty Park** 

from £120 per week

**Liberty Atlantic Point** 

from £120 per week

**Liberty Prospect Point** 

from £128 per week

**Liberty Gardens** 

from £105 per week

Do you need help finding accommodation? We can help!
Contact us: 07577875421



#### AIRPORT TRAVEL

TRAIN
Manchester Airport > Liverpool Lime
Street
1 hour
From £5

NATIONAL EXPRESS BUS

Manc. Airport > Liverpool One Bus
Station
1 hour
From £4

Liverpool John Lennon Airport is small and has several flights to and from Spain.

EasyJet and RyanAir are the two main low-cost airlines that operate between Spain and the U.K.

For the cheapest available flights, we recommend that you check price comparison website Skyscanner for the most affordable flights.

You may have to fly to Manchester Airport.

This airport is much larger than Liverpool's and has many more flights to and from Spain.

Arriving to Liverpool from

Manchester Airport is easy and takes only 60 minutes via the train or National Express Bus.

#### **BUS INFO**

80A, X1, 500 Airport > City Centre (30 minutes)

BUS

Adult: single journey £2.40 Adult: day ticket £4.80

Walrus Smartcard is a free card that enables you to top-up online before your journey.Pick one up from the train or bus station or from a bus driver.

The Walrus Smartcard is used for the following tickets on both Arriva and Stagecoach buses:

Saveaway (same day and next day only)

Solo weekly and 4 weekly for adults

Solo weekly for 18 and under

Search 'Walrus Card' on the Mersey Travel website.

#### **CAR HIRE & CAR PARKS**

Europacar, Enterprise and Hertz are available at:

Liverpool John Lennon Airport Liverpool Lime Street Station

For public parking in the city centre, consult the locations and prices of car parks in Liverpool using:

www.justpark.com/uk/parking/liverpool-city-centre/

#### **USEFUL WEBSITES**

BIKE

citybikeliverpool.co.uk
PLANE
liverpoolairport.com
manchesterairport.co.uk
skyscanner.net
TRAIN
thetrainline.com
BUS
nationalexpress.com/airports/manchester-airport.aspx

Mersey Travel

#### **CITY BIKE**

If you're wanting to explore the city and get some fresh air, why not hire a **CITY BIKE**? These bright green bikes can be hired from one of many bike stations across the city.

You can sign-up online or by phoning 0151 374 2034. You will recieve your membership number and ID which needs to be put into the machine at the station. Choose your bike and press the flashing button to unlock it. You can return your bike to any station across the city.

Day access fee £1 (Additional minmum top-up of £2 required)

Rental prices:

1 hour £1 +9 hours 10£

"TAXI!"

You can book a taxi by directly calling a comany number or you can 'flag' one down when outside. If the taxi is available, the light reading TAXI will be on.

'Black cabs' are private taxis that run on a meter. These can quickly become expensive for long journies.

Friday and Saturday nights in Liverpool are very busy so make sure you pre-book in advance at the weekend.

 DavyLiver Taxis
 0151 708 7080

 Delta Taxis
 0151 922 7373

 Village
 0151 427 7909

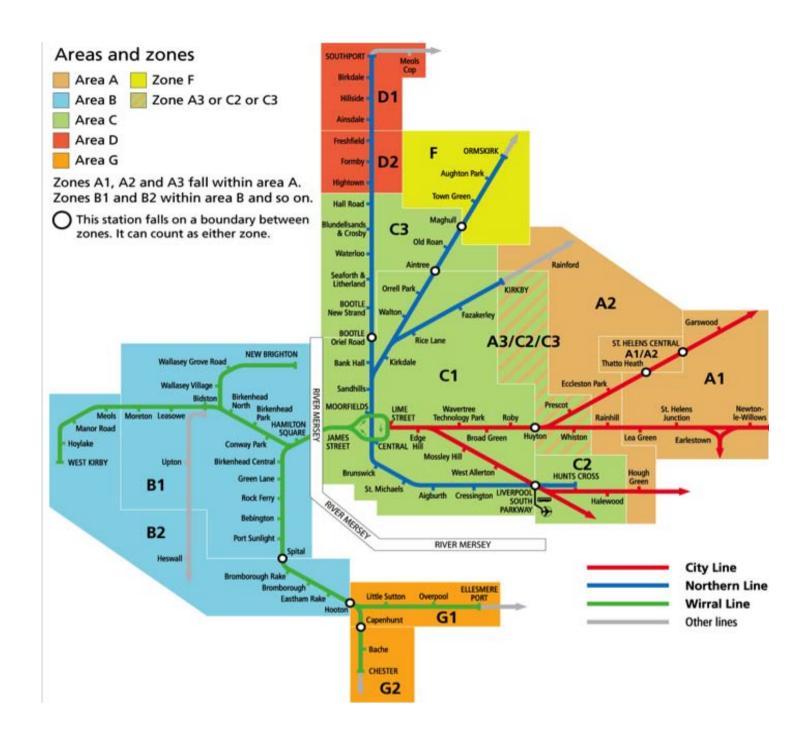
 Alpha
 0151 722 8888

#### **ESSENTIAL INFORMATION**

#### Rail Zone and Fares 2018:

#### Trio: bus, train and ferry

							_		
Railpass Fares	1 Zone	2 Zone / 1 Area	3 Zone / 1 Area	All Zones	Trio Fares	1 Zone	2 Zone / 1 Area	3 Zone / 1 Area + 1 Zone	All Zones (excluding G&F)
Adults (19+)					ACCESS OF THE REAL PROPERTY.				
Weekly £16	£16.20	£16.20 £20.10	£25.40	£32.50	Adults (19yrs+)				
	210.20				Weekly	£18.60	£23.30	£29.80	£38.70
					Monthly	£66.00	£82.70	£102.90	£134.10
Monthly	£56.00	£70.10	£87.40	£113.30	Cohoo I Torre	0400.00	0405.00	2000.00	0000 00
School Term	£111.00	£141.00	£174.00	£228.00	School Term	£130.00	£165.00	£206.00	£268.00
	0500.00	0704.00	0074.00	04400.00	Annual (Peak)	£660.00	£827.00	£1029.00	£1341.00
Annual	£560.00	£701.00	£874.00	£1133.00					
Young Person (5-18)									
Weekly	£8.10	£10.05	£12.70	£16.25	Young Person (5- 18)				
Monthly	£28.00	£35.05	£43.70	£56.65	Weekly	£9.30	£11.65	£14.90	£19.35
School Term	£72.15	£91.65	£113.10	£148.20	School Term	£84.50	£107.25	£133.90	£174.20



# WEATHER

n the North West there is a temperate maritime climate with mild summers and cool winters. The North of England is generally cooler than the South of England. In general, it is sensible to wear layers and carry an umbrella if the sky is overcast and looking a bit grey.



#### SPRING

March-May

Average low temparature: 4-8 °C Average high temparture: 10-16 °C Average rainfall: 53-57mm

Do not miss seeing the daffodils coming into bloom in Sefton Park at the start of spring. Here, there are hundreds of daffodils that have been planted to support the Marie Curie charity.

#### SUMMER June-August

Average low temparature: 10- 12 °C
Average high temparture: 17- 20 °C
Average days of rain: 59-78mm
Warmest month: July

Head down to the Pier Head Waterfront during the summer. There are lots of annual festivals and events held here and when it's hot, you can get the best of the sea breeze.

#### AUTUMN

September-November

Average low temparture: 5-10 °C
Average high tempature: 10-17 °C
Average days of rain: 80-85mm
Wettest Month: October

Spend some time walking in one of the many parks in the city to see the red, brown and orange leaves of the trees; we recommend Calderstones Park.

### WINTER December-February

Average low temparture: 3 °C Average high temparture: 7 °C Average rainfall: 48-78 mm Coolest month: February

Visit Liverpool One and see its transformation into a Winter Wonderland.

# **EMERGENCIES**

#### **Emergency Services Numbers**

#### **Emergency Services Addresses**

#### 999 Emergencies

You will need to say the service you need:

Fire
Brigade
Police
Ambulance
Coast Guard

your name.

Give the address where help is needed and

# Accident and emergency services (A&E):

The Royal Liverpool University Hopsital Prescot Street Liverpool Merseyside L7 8XP

#### **Non-Emergency Numbers**

**101** Police for non-emergencies

Police

Merseyside Police Canning Place Liverpool Merseyside L1 8JX

### 111 NHS service (National Health Service)

Non-emergency number:

- Confidential interpreter service available in many languages
- Simply ask for the language you wish to use
- Fast, easy and free
- Speak to a highly trained adviser, supported by healthcare professionals
- They will ask you a series of questions to assess your symptoms and immediately direct you to the best medical care for you Available 24 hours a day, 365 days a year

You can add, **I.C.E** (In case of emergency) to the name of your emergency contact in your mobile phone.

\*Interpreting provided by public services.
All you have to do is ask\*

#### **Help Points**

In case of an emergency when in the city centre, there are help points across the city. These are emergency boxes that you can have a breakable housing. You can sound an alarm and report your emergency to the police directly.

A description of where they are located can be found here:

www.describe-online.com/lul/liverpools-treet/helppoints.htm

# LIFE IN



# LIVERPOOL

# social customs

British people are known for being polite and

reserved while at the same time being friendly and having a good sense of humour. It won't take you long to adjust to the culture, especially if you say 'yes' to a cup of tea.

#### **GREETINGS**

When you meet someone for the first time, you can say:

'Hi' 'Hello'

#### 'Nice to meet you'

If it is a formal situation, you can shake their hand. However, British people only kiss or hug when greeting family or close friends.

#### **BE ON TIME**

If you agree to be somewhere or to meet friends, it is important to be on time. British people are punctual and do not like to be late, nor kept waiting. If you have an appointment, for example, at the doctors, the dentist or for a job interveiw, it is usual to arrive about fifteen minutes early.



#### **GOOD MANNERS**

If you respect those around you. do not talk too loudly in public and remember to say'please'and 'thank you', you have mastered the art of British good manners.

#### 'Sorry'

If you accidently bump into somebody in the street or in the shops.

#### 'Excuse me'

If you need to get past somebody, need to ask for help or cannot hear what someone has said

Always patiently queue. Waiting in line is very British and we do not push in front of others when queing.



#### **BUSINESS HOURS**

#### MONDAY-FRIDAY 9-5pm

#### SHOPS

Mon-Fri 9am-6pm Saturdays 9am-7pm Sundays 11am-5pm

#### **RESTAURANTS**

Lunch: 11.30am-1pm Dinner: 5pm-8.30pm\*

\*Different per restaurant

#### **JANUARY**

1st New Year's Day

#### **APRIL**



### GRAND NATIONAL @ Aintree Racecourse

Established in 1839, this is Europe's biggest horse race, with a prize of £1 million. Buy your tickets early as this is a sell-out event!

JULY

INTERATIONAL
MUSIC FESTIVAL
@ Matthew Street
Free music festival

#### Brazilica @ city centre

UK's biggest samba carnival celebrating Brazilian arts and culture

#### **SEPTEMBER**

LIVERPOOL FOOD AND DRINK FESTIVAL @ Sefton Park



# ANNUAL EUENTS IN LIVERPOOL

There is always something going on in Liverpool We love any excuse to have a drink and let our hair down! We have a variety of festivals and events throughout the year that attract thousands of people to the city.

These events are not to be missed:

#### JUNE



INTERNATIONAL RIVER MERSEY FESTIVAL @ Albert Dock

A free three-day celebration of Liverpool's historic waterfront

### AFRICA OYE @ Sefton Park

Largest celebration of African and Caribbean music in the UK



LIVERPOOL INTERNATIONAL TENNIS TOURNAMENT
@ Calderstones Park

Four-day tennis exhibition leading up to Wimbledon

#### **AUGUST**

INTERNATIONAL
BEATLEWEEK @ city centre
7 day non-stop Beatles music
festival



# MERRY ▼ XMAS

DECEMBER
CHRISTMAS BY LIVERPOOL
@ city centre

25 Dec: Christmas Day 26 Dec: Boxing Day

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LIFE IN LIVERPOOL

# Bank Account

Opening a bank account is easy. All you need is a proof of address (usually an electricity or internet bill dated within the last 3 months) and photo I.D (passport).

For some banks, you can even apply online so that when you go to the bank, all you have to do is give them the reference number, show them your photo I.D and proof of address.

- 1. Choose a bank e.g. Barclays, Halifax, HSBC, Lloyds, Natwest, RSBC and Santander
- 2. Choose the type of account you need
- 3. Fill in the application form
- 4. Go to the bank and provide your photo I.D and proof of address

#### **Money Transfers**

**TRANSFER WISE** allows you to transfer money between foreign accounts: transferwise.com

#### **Exchange Rates**

For the best exchange rates, it is best to go to the bank, as they offer much better rates than airport exchange kiosks.



# Mobile Phone

#### **SIM CARDS**

Available to from phone shops, supermarkets and post offices.

Two sim card options:

1. Pay as You Go (PAYG) sim Top- up credit as you need it

#### 2. Pay Monthly sim

Choose a deal with enough minutes, texts and internet allowance

UK dialing code: +44

#### **NETWORK PROVIDERS**

GIFF GAFF £5 per 500 mb Plusnet 9.50£ x 4 gb ID Mobile 10£ per 7.5 gb 02 10£ x 1 gb Vodafone 8£ x 10 gb three 9£ x 1 gb

# **Working in Liverpool**







Will you be working in Liverpool? Wether you're looking for a part-time job or wanting to secure a full-time job, here are you basic work rights as an employee in the United Kingdom:

#### MINIMUM WAGE p.h.

+25 years £8.21 21-24 years £7.70 18-20 years £6.15 -18 years £4.35 Aprentice £3.90

#### **HOLIDAY**

28 days' paid holiday per year from the day you start pro rota

#### **BREAKS**

Uniterrupted 20min rest when working over 6 hours

#### DAYS OFF

At least 1 day per week or 2 days per fortnight

#### CV HELP & JOB WEBSITES

cv-library.co.uk

fish4jobs.co.uk

indeed.co.uk

jobsearch. direct. gov. uk

monster.co.uk

totaljobs.com

#### **SICK PAY**

No less than £89.35 form 4th day and up to 28 weeks

#### **REST**

At least 11 hours rest between working days

Source: liverpoolsolfed.org.syb

# WHERE TO EAT

#### key:

best value ££ average







Liverpool is full of indepedent cafes, bars and restaurants. There are many different types of cuisine as well as traditional British food. The only thing you have to decide is where to try first!

#### **CITY CENTRE**

Phillpots £ Kimos £ American Pizza Slice £ Wetherspoons £ City Buffet £ Para Ti £ Cow and Co ££ Turtle Bay ££ Moose ££ Nandos ££ Wildwood ££

#### **BOLD STREET**

Buyers Club £££

Crust £ Leaf £ Love Thy Neighbour £ Soul cafe £ Kasbah £

#### **ALBERT DOCK**

Spice Lounge £££

#### LARK LANE

L17 On the Pallet £ The Moon and Pea £ Keith's £

#### **WOOLTON VILLAGE**

Caveau ££

#### **DON'T FORGET TO TASTE:**

Scouse Full English Fish 'n' Chips Scones Afternoon Tea



# 'Learning is a treasure that will follow its owner everywhere'-

Chinsese proverb

#### Imagine English Language Academy

Lombard Chambers, Ormond Street Liverpool, L1 4LN imagineenglish.com

#### **Liverpool English Centre**

Regina House, 1 Victoria Street Liverpool, L2 5QA www.liverpoolenglishcentre.co.uk

#### The Language House

42-46 Whitechapel, 3rd floor, Liverpool, L1 6DS www.thelanguagehouse.co.uk

#### **Liverpool English Institute**

liverpoolenglishinstitute.com

# LANGUAGE SCHOOLS

If you decide you need some classes to help refresh your memory or to help with tricky grammar rules, make sure that the learning process is a fun one! Make friends and practise what you learn in an English language class here in Liverpool. Speaking a language well will boost your confidence and remember, practise makes perfect!

#### LILA\*

New Barratt House 47 N John St Liverpool, L2 6SG www.lilalovetolearn.com

#### **New College Group**

Derby Square Graeme House Liverpool, L2 7ZH www.newcollegegroup.com

#### **Liverpool School of English**

50-54 Mount Pleasant Liverpool, L3 5SD www.lse.uk.net

#### Kaplan

4th Floor, Cotton House Old Hall Street Liverpool, L3 9TP www.kaplaninternational.com

#### **University of Liverpool**

English Language Centre
1-7 Abercromby Square
Liverpool, L69 7WY
www.liverpool.ac.uk
www.liverpool.ac.uk/english-language-centre

LIFE IN LIVERPOOL



# LANGUAGE EXCHANGES



## SPANISH & ENGLISH EXCHANGE with HOLA PEOPLE

Saturdays, 5pm- 7pm

<u>Different locations and online</u>

MeetUp group:

www.meetup.com/Spanish-English-exchange-Meetup

### INTERCAMBIO LIVERPOOL, SPANISH & ENGLISH EXCHANGE

Every other Thursday, 8pm

Fly in the Loaf pub, 13 Hardman Street, L1 9AS www.meetup.com/Intercambio-Liverpool

#### FRENCH & ENGLISH EXCHANGE

Tuesdays, 8pm

**The Lady Mann** pub, 19 Dale Street, L2 2EZ www.meetup.com/Frenchenglishliverpool

## COUCHSURFING WEEKLY MEET-UP Fridays, 8pm

Ye Cracke pub,13 Rice Street, L1 9BB www.couchsurfing.com/places/europe/england/liverpool

iverpool is a great place to make new friends, with locals and people from all over the world.

If you're looking to improve your English and pick-up the

Scouse accent, practise your foreign language skills and meet up with like-minded people

there are a lot of regular events to choose from.

We also organise day trips to nearby places of interest such as Chester and meet up in the pub to watch football matches. Be sure to 'like' HolaPeople on Facebook to keep up-to-date with our latest events

#### **HOLA PEOPLE EVENTS:**

www.eventbrite.co.uk/o/hola-people-10830603212

Like Salsa?

#### SALSA CLASSES with HOLA PEOPLE

holapeople.co.uk/salsa

www.meetup.com/Liverpool-Latin-Dance-Classes-Salsa-Merengue-Bachata/



#### **TRAIN**

If you will be using the train regularly in Liverpool, it may be worth considering buying a 16-25 railcard. With this card you can save upto 1/3 on all your train ticket prices.

Take the train from Liverpool Lime Street Station and explore the best British cities:

### Liverpool Lime Street > Manchester Oxford Road

Transpennine Express train, 48 minutes

Liverpool Lime Steet > London Euston Virgin train, 2h18 minutes

Liverpool Lime Street > Edinburgh Waverly Transpennine Express train, 3h50 minutes

BUS

Megabus is a low-cost bus company that operate all across the UK

#### Liverpool >

Birmingham Edinburgh London Manchester

#### JSEFUL WEBSITES

#### TRAIN www.thetrainline.com

www.railcard.co.uk

BUS

uk.megabus.com

FLY

www.easyjet.com

www.flybe.com

www.ryanair.com

#### **VISIT**

#### CHESTER

Historic city not far from Liverpool

#### THE LAKE DISTRICT

Scenic national park in Cumbria, North West England

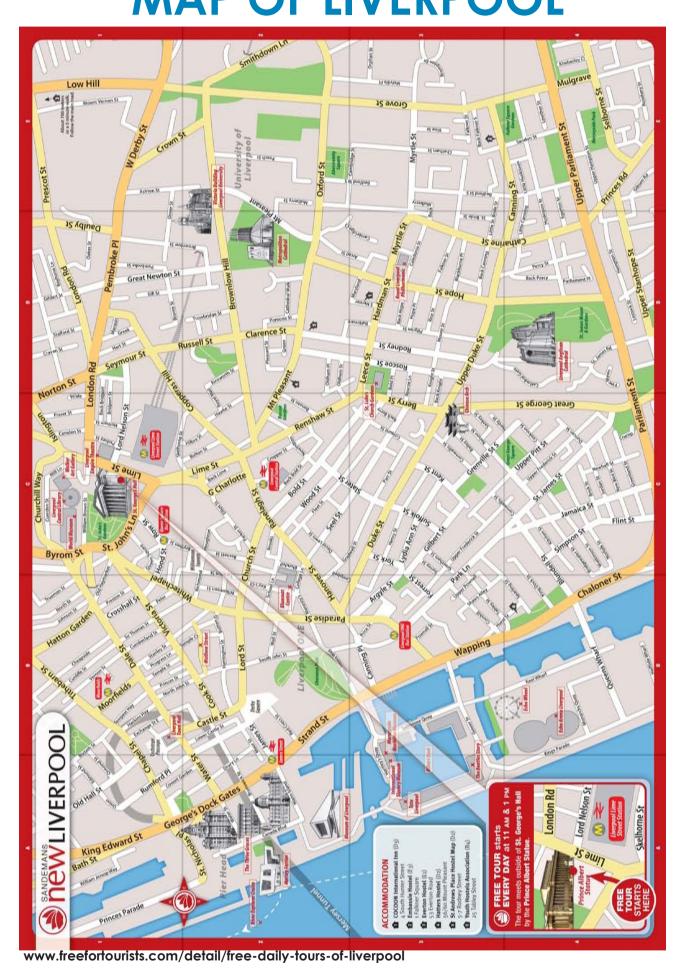
#### WARNICK CASTLE

Medieval castle built in 1068 in Warickshire

#### FLY

If the train or bus will take too long, there is always the option of flying cheap with FlyBe, Easyjet or RyanAir.

# MAP OF LIVERPOOL



# CONTACTS

#### **Hola People**

1 Old Hall Street L3 9HG

+44 (0) 7577875421 holapeople.co.uk

#### Police

Emergencies 999 Non-emergencies 101

NHS Service 111

#### **National Insurance Number**

Monday-Fridays, 8am-6pm 0345 600 0643

# **BOOKMARKS**

#### **Culture Liverpool**

cultureliverpool.co.uk/tourist-information

Expats Liverpool www.expatsliverpool.com

#### **Independent Liverpool**

independent-liverpool.co.uk

#### **Liverpool City Council**

liverpool.gov.uk

#### **Liverpool Echo**

liverpoolecho.co.uk

#### **Liverpool One**

liverpool-one.com

#### The Skinny

theskinny.co.uk/whats-on/liverpool

Visit Liverpool visitliverpool.com

# HOLA PEOPLE'S ACTIVITIES

Salsa / Bachata / Merengue classes **Social Language Learning Personal Development Courses** 





# LANGUAGE EXCHANGE

Hola People is dedicated to the teaching of Spanish, English and other languages, and provide a range of services in education, work, travel, leisure and culture.

Free Language Exchange (Spanish & English) on Saturdays 5 to 7pm

Introduce yourself, grab a drink, make yourself comfortable... and chat with us! ;) And now, also online.

More information, click here!

#### **German Social Classes**

2-hour SOCIAL CLASS. More information, click here!

#### Where?

Different locations, and online. Check it here!

#### Our range of programmes:

People co.

Free Language Exchange on Saturdays
English classes 1-2-1 (online or in Liverpool)
Spanish classes online 1-2-1 for adults
Spanish classes online 1-2-1 for children
Spanish group classes online
German classes
French classes 1-2-1 (online or in Liverpool)







We encourage a creative and positive approach to education, that helps our students of all ages and races to develop their greatest potential.

Our courses and workshops include:

- **Emotional Intelligence**
- Effective Communication
- Public Speaking
- Neuro Linguistic Programming (NLP)
- · Motivation, confidence and courage
- Time Management
- Creativity
- · Chakras Applied to Life
- Law of Attraction

**QUANTUM LIFE UNIVERSITY PROJECT** qluproject.com

Check also the online courses.

# See you soon!

Produced by Katie Mulhearn & Samir Soilihi

