WELCOME TO LIVERPOOL
A GUIDE BY HOLA PEOPLE
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Liverpool is a city rich in history, arts and culture. Home to a population of over 550,000 people and the sixth largest city in the U.K, Liverpool is a vibrant and friendly multi-cultural city that attracts visitors from all over the world. Located on the River Mersey in the North West of England, Liverpool is a World in One City. It is the place to be if you are looking to make friends, learn English and experience the best of British and European culture.

This interactive handbook includes all the essential information you need for your trip to Liverpool, as well as general advice for your stay. You will also find recommendations about what to visit, where to eat and drink and places to socialise.

See you soon!
Liverpool is an affordable city to live in. Once you know which area you will be living in, you can choose the type of transport pass you need, as well as where to buy your food. Best value supermarkets across the city include Aldi, Asda, Lidl and Iceland. Cost of living in Liverpool is 25% cheaper than in London, meaning you’ll be able to get more for your money during your stay here.

Here is a breakdown of the average prices in the city centre:

**COST OF LIVING**

**ACCOMMODATION**
- Double room (shared flat) £100 per week
- Furnished studio (city) £600
- Furnished studio (outside of city) £450
- Internet 8 Mbps £22 per month
- Single hotel room £70
- Double hotel room £95

*A deposit is required when renting a room and is usually the same as one month’s rent. The deposit will be returned to you at the end of your contract*

**FOOD & DRINK**
- Coffee / Tea £5
- Beer £1.50
- Milk £1.40
- Eggs £0.95
- Bread £1.10
- Meat £6 x kg
- Fish £2.50 x 250g

**TRANSPORT**
- Single bus ticket £2.40
- Day ticket bus £4.80
- Taxi Airport > city centre £20
- Monthly Pass (Regular) £65

**ESTIMATED MONTHLY EXPENSES**
£547.27
(For a single person living in the city centre, without rent)
Whether you choose to live in the city centre, in a student area such as Smithdown or Kensington, or a suburb such as Aigburth or Garston, you will find that there are lots of options available. Do you fancy living in a residence with other students or young people? Or how about sharing a house?

City living costs slightly more than living in the suburbs but the city has very good transport links, with four train stations in the city centre and that 86A bus that runs 24 hours. Here are some examples of residences in the city centre, as well as links to websites and Facebook groups to help you on your search:

**BATESON BUILDING**
28-30 HENRY STREET, L1 5BS

- Single en-suite room £120 per week
- Double room £130 per week
- Washing machine £3
- Dryer machine £1
- Deposit £250

No smoking in the building
Bills included

Contact:
Tony Kinnear
+44 (0) 7976608190
Monday-Friday 8am-4pm

**USEFUL LINKS**
- spareroom.co.uk
- liverpoolstudenthomes.co.uk
- libertyliving.co.uk/student-accommodation/liverpool/
- yugroup.co.uk/en/henry-street-liverpool-11.html
- Facebook: Liverpool Housing, Room & Flat Share
- Liverpool Rent/Buy/Sell a room, flat or house

**LIBERTY LIVING**

<table>
<thead>
<tr>
<th>Accommodation</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Liberty Park</td>
<td>from £120 per week</td>
</tr>
<tr>
<td>Liberty Atlantic Point</td>
<td>from £120 per week</td>
</tr>
<tr>
<td>Liberty Prospect Point</td>
<td>from £128 per week</td>
</tr>
<tr>
<td>Liberty Gardens</td>
<td>from £105 per week</td>
</tr>
</tbody>
</table>

Do you need help finding accommodation? We can help!
Contact us: 07577875421
You may have to fly to Manchester Airport. EasyJet and RyanAir are the two main low-cost airlines that operate between Spain and the U.K. For the cheapest available flights, we recommend that you check price comparison website Skyscanner for the most affordable flights.

**Liverpool John Lennon Airport** is small and has several flights to and from Spain. This airport is much larger than Liverpool’s and has many more flights to and from Spain.

Arriving to Liverpool from Manchester Airport is easy and takes only 60 minutes via the train or National Express Bus.

<table>
<thead>
<tr>
<th>AIRPORT TRAVEL</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>TRAIN</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Manchester Airport &gt; Liverpool Lime Street</td>
<td>1 hour</td>
<td>From £5</td>
</tr>
<tr>
<td><strong>NATIONAL EXPRESS BUS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Manc. Airport &gt; Liverpool One Bus Station</td>
<td>1 hour</td>
<td>From £4</td>
</tr>
</tbody>
</table>
**USEFUL WEBSITES**

- BIKE
  - citybikeliverpool.co.uk
- PLANE
  - liverpoolairport.com
  - manchesterairport.co.uk
  - skyscanner.net
- TRAIN
  - thetrainline.com
- BUS
  - nationalexpress.com/airports/manchester-airport.aspx
- APP
  - Mersey Travel

**ESSENTIAL INFORMATION**

**CITY BIKE**

If you’re wanting to explore the city and get some fresh air, why not hire a **CITY BIKE**? These bright green bikes can be hired from one of many bike stations across the city.

The Walrus Smartcard is used for the following tickets on both Arriva and Stagecoach buses:

- **Saveaway** (same day and next day only)
- **Solo weekly** and **4 weekly** for adults
- **Solo weekly** for 18 and under

Search ‘Walrus Card’ on the Mersey Travel website.

**CAR HIRE & CAR PARKS**

Europcar, Enterprise and Hertz are available at:
- Liverpool John Lennon Airport
- Liverpool Lime Street Station

For public parking in the city centre, consult the locations and prices of car parks in Liverpool using:
- www.justpark.com/uk/parking/liverpool-city-centre/

**BUS INFO**

- 80A, X1, 500
  - Airport > City Centre
  - (30 minutes)

**Walrus Smartcard** is a free card that enables you to top-up online before your journey. Pick one up from the train or bus station or from a bus driver.

You can sign-up online or by phoning 0151 374 2034. You will receive your membership number and ID which needs to be put into the machine at the station. Choose your bike and press the flashing button to unlock it. You can return your bike to any station across the city.

Day access fee £1 (Additional minimum top-up of £2 required)

- Rental prices:
  - 1 hour £1
  - +9 hours £10

**“TAXI!”**

You can book a taxi by directly calling a company number or you can ‘flag’ one down when outside. If the taxi is available, the light reading TAXI will be on.

‘Black cabs’ are private taxis that run on a meter. These can quickly become expensive for long journeys.

Friday and Saturday nights in Liverpool are very busy so make sure you pre-book in advance at the weekend.

- DavyLiver Taxis 0151 708 7080
- Delta Taxis 0151 922 7373
- Village 0151 427 7909
- Alpha 0151 722 8888
Rail Zone and Fares 2018:

<table>
<thead>
<tr>
<th>Trio Fares</th>
<th>1 Zone</th>
<th>2 Zone + 1 Area</th>
<th>3 Zone + 1 Area</th>
<th>All Zones (Including Area D/A/P)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults (Travel)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Weekly</td>
<td>£16.80</td>
<td>£23.30</td>
<td>£32.60</td>
<td>£32.30</td>
</tr>
<tr>
<td>Monthly</td>
<td>£96.00</td>
<td>£159.60</td>
<td>£232.80</td>
<td>£232.00</td>
</tr>
<tr>
<td>School Term</td>
<td>£111.00</td>
<td>£144.00</td>
<td>£174.20</td>
<td>£174.00</td>
</tr>
<tr>
<td>Annual</td>
<td>£591.00</td>
<td>£731.00</td>
<td>£941.00</td>
<td>£933.00</td>
</tr>
<tr>
<td>Young Person (5-16)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Weekly</td>
<td>£3.15</td>
<td>£4.25</td>
<td>£6.25</td>
<td>£6.25</td>
</tr>
<tr>
<td>Monthly</td>
<td>£24.00</td>
<td>£35.25</td>
<td>£49.20</td>
<td>£49.00</td>
</tr>
<tr>
<td>School Term</td>
<td>£22.15</td>
<td>£29.15</td>
<td>£39.15</td>
<td>£39.20</td>
</tr>
</tbody>
</table>

Areas and zones:
- Area A
- Zone F
- Area B
- Zone A3 or C2 or C3
- Area C
- Area D
- Area G

Zones A1, A2 and A3 fall within area A. Zones B1 and B2 within area B and so on.

This station falls on a boundary between zones. It can count as either zone.

ESSENTIAL INFORMATION
WEATHER

In the North West there is a temperate maritime climate with mild summers and cool winters. The North of England is generally cooler than the South of England. In general, it is sensible to wear layers and carry an umbrella if the sky is overcast and looking a bit grey.

SPRING
March-May

Average low temperature: 4-8 °C
Average high temperature: 10-16 °C
Average rainfall: 53-57mm

Do not miss seeing the daffodils coming into bloom in Sefton Park at the start of spring. Here, there are hundreds of daffodils that have been planted to support the Marie Curie charity.

SUMMER
June-August

Average low temperature: 10-12 °C
Average high temperature: 17-20 °C
Average days of rain: 59-78mm
Warmest month: July

Head down to the Pier Head Waterfront during the summer. There are lots of annual festivals and events held here and when it’s hot, you can get the best of the sea breeze.

AUTUMN
September-November

Average low temperature: 5-10 °C
Average high temperature: 10-17 °C
Average days of rain: 80-85mm
Wettest Month: October

Spend some time walking in one of the many parks in the city to see the red, brown and orange leaves of the trees; we recommend Calderstones Park.

WINTER
December-February

Average low temperature: 3 °C
Average high temperature: 7 °C
Average rainfall: 48-78 mm
Coolest month: February

Visit Liverpool One and see its transformation into a Winter Wonderland.
Emergency Services Numbers

999  Emergencies

You will need to say the service you need:
Fire
Brigade
Police
Ambulance
Coast Guard

Give the address where help is needed and your name.

Non-Emergency Numbers

101  Police for non-emergencies

111  NHS service
     (National Health Service)

Non-emergency number:
- Confidential interpreter service available in many languages
- Simply ask for the language you wish to use
- Fast, easy and free
- Speak to a highly trained adviser, supported by healthcare professionals
- They will ask you a series of questions to assess your symptoms and immediately direct you to the best medical care for you

Available 24 hours a day, 365 days a year

You can add, I.C.E. (In case of emergency) to the name of your emergency contact in your mobile phone.

*Interpreting provided by public services. All you have to do is ask*

Emergency Services Addresses

Accident and emergency services (A&E):
The Royal Liverpool University Hospital
Prescot Street
Liverpool
Merseyside
L7 8XP

Police
Merseyside Police
Canning Place
Liverpool
Merseyside
L1 8JX

Help Points

In case of an emergency when in the city centre, there are help points across the city. These are emergency boxes that you can have a breakable housing. You can sound an alarm and report your emergency to the police directly.

A description of where they are located can be found here:

www.describe-online.com/lul/liverpoolstreet/help-points.htm
British people are known for being polite and reserved while at the same time being friendly and having a good sense of humour. It won’t take you long to adjust to the culture, especially if you say ‘yes’ to a cup of tea.

**GREETINGS**

When you meet someone for the first time, you can say:

- ‘Hi’
- ‘Hello’
- ‘Nice to meet you’

If it is a formal situation, you can shake their hand. However, British people only kiss or hug when greeting family or close friends.

**BE ON TIME**

If you agree to be somewhere or to meet friends, it is important to be on time. British people are punctual and do not like to be late, nor kept waiting. If you have an appointment, for example, at the doctors, the dentist or for a job interview, it is usual to arrive about fifteen minutes early.

**GOOD MANNERS**

If you respect those around you, do not talk too loudly in public and remember to say ‘please’ and ‘thank you’, you have mastered the art of British good manners.

- ‘Sorry’
- ‘Excuse me’

If you accidentally bump into somebody in the street or in the shops.

If you need to get past somebody, need to ask for help or cannot hear what someone has said.

Always patiently queue. Waiting in line is very British and we do not push in front of others when queuing.

**BUSINESS HOURS**

**MONDAY-FRIDAY**

9-5pm

**SHOPS**

Mon-Fri 9am-6pm

Saturdays 9am-7pm

Sundays 11am-5pm

**RESTAURANTS**

Lunch: 11.30am-1pm

Dinner: 5pm-8.30pm*

*Different per restaurant
JANUARY

1st New Year’s Day

APRIL

GRAND NATIONAL
@ Aintree Racecourse
Established in 1839, this is Europe’s biggest horse race, with a prize of £1 million. Buy your tickets early as this is a sell-out event!

JUNE

INTERNATIONAL RIVER MERSEY FESTIVAL
@ Albert Dock
A free three-day celebration of Liverpool’s historic waterfront

AFRICA OYE
@ Sefton Park
Largest celebration of African and Caribbean music in the UK

LIVERPOOL INTERNATIONAL TENNIS TOURNAMENT
@ Calderstones Park
Four-day tennis exhibition leading up to Wimbledon

AUGUST

INTERNATIONAL BEATLEWEEK @ city centre
7 day non-stop Beatles music festival

SEPTEMBER

LIVERPOOL FOOD AND DRINK FESTIVAL @ Sefton Park

DECEMBER

CHRISTMAS BY LIVERPOOL
@ city centre
25 Dec: Christmas Day
26 Dec: Boxing Day

There is always something going on in Liverpool! We love any excuse to have a drink and let our hair down! We have a variety of festivals and events throughout the year that attract thousands of people to the city. These events are not to be missed:
**Bank Account**

Opening a bank account is easy. All you need is a proof of address (usually an electricity or internet bill dated within the last 3 months) and photo I.D (passport). For some banks, you can even apply online so that when you go to the bank, all you have to do is give them the reference number, show them your photo I.D and proof of address.

1. Choose a bank e.g. Barclays, Halifax, HSBC, Lloyds, Natwest, RSBC and Santander
2. Choose the type of account you need
3. Fill in the application form
4. Go to the bank and provide your photo I.D and proof of address

**Money Transfers**

TRANSFER WISE allows you to transfer money between foreign accounts: transferwise.com

**Exchange Rates**

For the best exchange rates, it is best to go to the bank, as they offer much better rates than airport exchange kiosks.

**Mobile Phone**

**SIM CARDS**

Available to from phone shops, supermarkets and post offices.

Two sim card options:
1. Pay as You Go (PAYG) sim
   Top-up credit as you need it
2. Pay Monthly sim
   Choose a deal with enough minutes, texts and internet allowance

UK dialing code: +44

**NETWORK PROVIDERS**

<table>
<thead>
<tr>
<th>Provider</th>
<th>Price/GB</th>
</tr>
</thead>
<tbody>
<tr>
<td>GIFF GAFF</td>
<td>£3 per 500 mb</td>
</tr>
<tr>
<td>Plusnet</td>
<td>£5.50 per 4 gb</td>
</tr>
<tr>
<td>ID Mobile</td>
<td>£10 per 7.5 gb</td>
</tr>
<tr>
<td>02</td>
<td>£1.50 per 1 gb</td>
</tr>
<tr>
<td>Vodafone</td>
<td>£8 x 10 gb</td>
</tr>
<tr>
<td>EE</td>
<td>£6 x 1 gb</td>
</tr>
</tbody>
</table>
Will you be working in Liverpool? Wether you’re looking for a part-time job or wanting to secure a full-time job, here are you basic work rights as an employee in the United Kingdom:

**MINIMUM WAGE p.h.**
+25 years £8.21  
21-24 years £7.70  
18-20 years £6.15  
<18 years £4.35  
Aprentice £3.90

**HOLIDAY**  
28 days’ paid holiday per year from the day you start pro rota

**BREAKS**  
Uninterrupted 20min rest when working over 6 hours

**DAYS OFF**  
At least 1 day per week or 2 days per fortnight

**SICK PAY**  
No less than £89.35 form 4th day and up to 28 weeks

**REST**  
At least 11 hours rest between working days

Source: liverpoolsolfed.org.syb
WHERE TO EAT

Liverpool is full of independent cafes, bars and restaurants. There are many different types of cuisine as well as traditional British food. The only thing you have to decide is where to try first!

CITY CENTRE
- Phillpots £
- Kimos £
- American Pizza Slice £
- Wetherspoons £
- City Buffet £
- Para Ti £
- Cow and Co ££
- Turtle Bay ££
- Moose ££
- Nandos ££
- Wildwood ££
- Buyers Club £££

BOLD STREET
- Crust £
- Leaf £
- Love Thy Neighbour £
- Soul cafe £
- Kasbah £

ALBERT DOCK
- Spice Lounge £££

LARK LANE
- L17
- On the Pallet £
- The Moon and Pea £
- Keith’s £

WOOLTON VILLAGE
- L25
- Caveau ££

DON’T FORGET TO TASTE:
- Scouse
- Full English
- Fish ‘n’ Chips
- Scones
- Afternoon Tea

key:
£    best value
££   average
£££  best for occasion
If you decide you need some classes to help refresh your memory or to help with tricky grammar rules, make sure that the learning process is a fun one! Make friends and practise what you learn in an English language class here in Liverpool. Speaking a language well will boost your confidence and remember, practise makes perfect!

Imagine English Language Academy
Lombard Chambers, Ormond Street
Liverpool, L1 4LN
imagineenglish.com

Liverpool English Centre
Regina House, 1 Victoria Street
Liverpool, L2 5QA
www.liverpoolenglishcentre.co.uk

The Language House
42-46 Whitechapel, 3rd floor,
Liverpool, L1 6DS
www.thelanguagehouse.co.uk

Liverpool English Institute
liverpoolenglishinstitute.com

LILA*
New Barratt House
47 N John St
Liverpool, L2 6SG
www.lilalovetolearn.com

New College Group
Derby Square
Graeme House
Liverpool, L2 7ZH
www.newcollegegroup.com

Liverpool School of English
50-54 Mount Pleasant
Liverpool, L3 5SD
www.lse.uk.net

Kaplan
4th Floor, Cotton House
Old Hall Street
Liverpool, L3 9TP
www.kaplaninternational.com

University of Liverpool
English Language Centre
1-7 Abercromby Square
Liverpool, L69 7WY
www.liverpool.ac.uk
www.liverpool.ac.uk/english-language-centre
LIFE IN LIVERPOOL

LANGUAGE EXCHANGES

SPANISH & ENGLISH EXCHANGE with HOLA PEOPLE
Saturdays, 5pm-7pm
Different locations
MeetUp group:
www.meetup.com/Spanish-English-exchange-Meetup

INTERCAMBIO LIVERPOOL, SPANISH & ENGLISH EXCHANGE
Every other Thursday, 8pm
Fly in the Loaf pub, 13 Hardman Street, L1 9AS
www.meetup.com/Intercambio-Liverpool

FRENCH & ENGLISH EXCHANGE
Tuesdays, 8pm
The Lady Mann pub, 19 Dale Street, L1 2EZ
www.meetup.com/Frenchenglishliverpool

COUCHSURFING WEEKLY MEET-UP
Fridays, 8pm
Ye Cracke pub, 13 Rice Street, L1 9BB
www.couchsurfing.com/places/europe/england/liverpool

Liverpool is a great place to make new friends, with locals and people from all over the world.

If you’re looking to improve your English and pick-up the Scouse accent, practise your foreign language skills and meet up with like-minded people there are a lot of regular events to choose from.

We also organise day trips to nearby places of interest such as Chester and meet up in the pub to watch football matches. Be sure to ‘like’ HolaPeople on Facebook to keep up-to-date with our latest events.

HOLA PEOPLE EVENTS CALENDAR:
igo.holapeople.co.uk/events

Like Salsa?

SALSA CLASSES with HOLA PEOPLE
Every Wednesday from 8pm to late
The Pilgrim, 34 Pilgrim Street, L1 9HB — Upstairs
GETTING AROUND ENGLAND

TRAIN
If you will be using the train regularly in Liverpool, it may be worth considering buying a 16-25 railcard. With this card you can save up to 1/3 on all your train ticket prices.

Take the train from Liverpool Lime Street Station and explore the best British cities:

Liverpool Lime Street > Manchester Oxford Road
Transpennine Express train, 48 minutes

Liverpool Lime Street > London Euston
Virgin train, 2h18 minutes

Liverpool Lime Street > Edinburgh Waverley
Transpennine Express train, 3h50 minutes

VISIT CHESTER
Historic city not far from Liverpool

THE LAKE DISTRICT
Scenic national park in Cumbria, North West England

WARNICK CASTLE
Medieval castle built in 1068 in Warwickshire

USEFUL WEBSITES
TRAIN
www.thetrainline.com
www.railcard.co.uk

BUS
uk.megabus.com

FLY
www.easyjet.com
www.flybe.com
www.ryanair.com

BUS
Megabus is a low-cost bus company that operate all across the UK

Liverpool > Birmingham
Edinburgh
London
Manchester

FLY
If the train or bus will take too long, there is always the option of flying cheap with FlyBe, Easyjet or RyanAir.
CONTACTS

Hola People
1 Old Hall Street
L3 9HG

+44 (0) 7577875421
holapeople.co.uk

Police
Emergencies 999
Non-emergencies 101

NHS Service 111

National Insurance Number
Monday-Fridays, 8am-6pm
0345 600 0643

BOOKMARKS

Culture Liverpool
cultureliverpool.co.uk/tourist-information

Expats Liverpool
www.expatsliverpool.com

Independent Liverpool
independent-liverpool.co.uk

Liverpool City Council
liverpool.gov.uk

Liverpool Echo
liverpoolecho.co.uk

Liverpool One
liverpool-one.com

The Skinny
theskinny.co.uk/whats-on/liverpool

Visit Liverpool
visitliverpool.com
HOLA PEOPLE’s ACTIVITIES
Salsa / Bachata / Merengue classes
Social Language Learning
Personal Development Courses

0757 787 5421
Call us!
Hola People is dedicated to the teaching of Spanish, English and other languages, and provide a range of services in education, work, travel, leisure and culture.

**Free Language Exchange (Spanish & English) on Saturdays 5 to 7pm**
We used to offer language classes during the second hour, but this year this event will be a pure FREE LANGUAGE EXCHANGE.
So, introduce yourself, grab a drink, make yourself comfortable... and chat with us! ;)

**German Social Classes on Saturdays 5 to 7pm**
If you are interested in German, it is at the same time, but it follows a different structure. In this case, it is a 2-hour SOCIAL CLASS. More information here:
More information, click here!

**Where?**
Different locations
Check it here!

Our range of programmes:
- Free Language Exchange on Saturdays
- German classes on Saturdays
- Private 1-2-1 classes in Liverpool
- Spanish online 1-2-1 classes for adults
- Spanish online 1-2-1 classes for children
- Spanish & Go!
SALSA

Salsa, Bachata & Merengue classes

Every Wednesday
at The Pilgrim
34 Pilgrim Street — UPSTAIRS
Liverpool L1 9HB

8.00pm · Beginners
9.10pm · Improvers
All for £6

10.10pm to late · Social dance (FREE)

More info
We encourage a creative and positive approach to education, that helps our students of all ages and races to develop their greatest potential.

Our courses and workshops include:

- Emotional Intelligence
- Effective Communication
- Public Speaking
- Neuro Linguistic Programming (NLP)
- Motivation, confidence and courage
- Time Management
- Creativity
- Chakras Applied to Life
- Law of Attraction

Check also the online courses.
See you soon!

Produced by Katie Mulhearn & Samir Soilihi